



8EHQ-0703-14302

mt 268322

1803 BUILDING  
July 15, 2003

The Dow Chemical Company  
Midland, Michigan 48674

VIA CERTIFIED MAIL – RETURN RECEIPT REQUESTED  
7000 0600 0025 5632 1861

Document Processing Center (7407M)  
Attn: TSCA Section 8(e) Coordinator  
Office of Pollution Prevention and Toxics  
Environmental Protection Agency  
1200 Pennsylvania Avenue, NW  
Washington, DC 20460-0001

03 JUL 21 AM 11:16

RECEIVED  
OPPT/NCIC

Re: 8EHQ-1002-14302

In response to your letter of December 17, 2002, received by The Dow Chemical Company in January 2003, the following information is offered:

1. The customer was provided a copy of the Safe Handling Guide and MSDS for 2,4-dichlorophenol as part of the Dow AgroSciences LLC (DAS) product stewardship and hazard communication program. Both documents are also available on the DAS Internet web site accessible to customers and the public. As DAS could not confirm from its records that a copy of the EPA/OSHA Chemical Advisory on 2,4-Dichlorophenol had been sent to the customer, an additional copy has been provided.
2. The customer of 2,4-dichlorophenol was alerted to the available information relevant to safe handling, worker protection and emergency response recommendations for the product. While Dow cannot confirm whether the level of awareness by the customer was higher for this particular chemical than for other chemicals in its facility, the prompt actions by the customer were appropriate and consistent with DAS's recommendations.
3. After a review of the incident, it appears the customer's employee failed to wear the appropriate personal protective equipment (PPE). Specifically, the employee was not wearing a hardhat. The Safe Handling Guide and specifically the recommended PPE were reviewed with the customer. The emergency response actions taken by the customer following the exposure were consistent with DAS's recommendations.

Sincerely,

Linda C. Burgert  
PH: 989-636-1011  
FAX: 989-638-9933  
E-MAIL: [lburgert@dow.com](mailto:lburgert@dow.com)

Contain NO CBI

2003 AUG - 7 PM 3:57

OPPT/NCIC

